

PUBLIC NOTICE

WAIVER OF INTERESTS AND PENALTIES ON LAND RATES

The Nairobi City County Government (NCCG), Nairobi Metropolitan Services (NMS) and the Kenya Revenue Authority (KRA) hereby give notice to all land rates payers that H.E. the Deputy Governor and the Ag. Governor, NCCG in collaboration with the Director General, NMS has approved 100% waiver on outstanding penalties and interest for those who will pay for all outstanding principal arrears between **1st October to 31st October 2021**, both days inclusive.

To take advantage of the waiver, billing and payment for the amount due will be undertaken through the **Nairobi Revenue System (NRS)**. To access the waiver, ratepayers are required to create an NRS account by the following steps:

1. Go to <https://nairobiservices.go.ke> or download **Nairobi e-Services** App from Google Play Store.
2. Click on "**Create Account**" and select **Individual** tab (for individuals or Sole Proprietorships) or **Non-Individual** tab (for other organisations and business types).
3. Provide your **ID Serial Number**, your **KRA PIN number**, and your **Phone Number** as prompted.
4. Enter the **One Time Password (OTP)** sent to the phone number provided above for individual accounts and the **Passcode** sent to the official organisation's email address for non-individual accounts.
5. Create your account Password to complete the creation of your account.

Once the account has been created, ratepayers should send their **LR Number**, or a copy of their latest **land rates payment receipt** and **National ID/ KRA PIN** copy to landrateswaiver@kra.go.ke or call **0709014747** to provide the same details to get an NRS waiver bill.

Alternatively ratepayers can visit the following areas with the above documents to be assisted in both account creation and billing for the waiver:

- KRA Offices at Times Towers Ground Floor banking hall

- Waiver Customer Care desk at the Sunken Parking, Agha Khan Walk
- NMS Customer Care Desk at Green Park Bus Terminus (former Railways Club)

All payments shall be made through the following channels quoting the **NRS Bill Number** as your **Payment Reference Number**:

Bank	A/c Name	A/c Number
Cooperative Bank of Kenya	Nairobi City County – KRA Revenue Collection Account	011 417 094 100 00
Equity Bank	Nairobi City County – KRA Revenue Collection Account	1770279910476
Mobile Money	MPESA Paybill	6060047

Kindly note that after paying using the above procedure, your land rates account is automatically updated in NRS and you can obtain your receipt by logging into your NRS Account. There shall therefore be no requirement to go to City Hall or Sub-County Offices for receipting.

NOTE: At the end of the Waiver Period, enforcement measures shall be initiated against defaulters for recovery of the principal, interest and penalties of accrued land rates.

For enquiries contact us on **0709014747** or email nrbvenueservices@kra.go.ke or visit KRA Offices at Times Tower ground floor banking hall.